

With a variety of rates available, you may have options

The energy rates you see on your bill every month may not be your only options. There are a variety of rates available. Here are a few of the possibilities.

When time matters

Energy pricing that varies with time of use is the essence of our Whenergy® pricing plans for homes and businesses. If you qualify to participate in Whenergy, you may be able to save money and possibly earn rewards by reducing electricity use during the high-demand weekday hours of 5-8 p.m. in the winter (Nov. 1-April 30) and 11 a.m.-6 p.m. in the summer (May 1-Oct. 31).

To see if you are eligible for a Whenergy plan and whether it could save you money, log in to My Account at sdge.com/myaccount and click "Compare Pricing Plans." You'll also find information at sdge.com/Whenergy.

Demand-response incentives

Time also matters for businesses enrolled in demand-response programs and rates. To learn about incentives and benefits for lowering electricity use on high energy use event days, visit sdge.com/DR.

CARE discount

A year-round discount of 30% or more on your SDG&E® bill is available through the California Alternate Rates for Energy (CARE) Program. Eligibility is based on your household size and yearly income or your household participation in certain public assistance programs. Visit sdge.com/CARE to see if you qualify for either CARE or the Family Electric Rate Assistance Program, which offers a 12% discount.

Monthly savings for medical needs

Certain medical conditions may qualify you or someone you know for monthly energy bill savings. For information about our Medical Baseline Allowance program – and other assistance programs and services – visit sdge.com/assistance.

Get answers to your questions

With a new electric rate structure being phased in statewide through 2020, you may want to visit sdge.com/RateReform for a brief overview of future changes to your electric bill. If you've got questions about current energy rates, click the "Contact Us" link at sdge.com.

Plug in EV, solar or EcoChoiceSM alternatives

Certain energy rates and programs can help support your earth-friendly choices. Here are three options that may work for you.

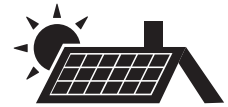
Save with an EV rate

Two time-of-use rates offer the lowest prices for off-peak hours to charge your plug-in electric vehicle (EV) at home. You can save the most money by programming your EV to charge from midnight to 5 a.m. Learn more at sdge.com/evrates.



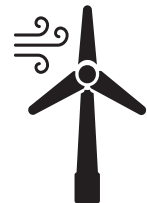
Connect your solar projects

Check out Net Energy Metering (NEM) at sdge.com/nem before installing rooftop solar panels or other renewable energy systems at your home or business. With NEM, you've got a two-way connection with the regional electric grid. You can earn bill credits for the excess power you put back into the grid, and use your bill credits when you need electricity from the grid, like when the sun isn't shining or on cloudy days.



Get more renewable energy

To run your home or business on renewable energy with no upfront costs or long-term commitments, subscribe to EcoChoice starting in January 2017. Enroll from 50% to 100% of your electricity use and pay a premium each month. You can quickly estimate different premiums by using the cost calculator at sdge.com/ecochoice. Subscriptions support the construction of new, local renewable projects. A year-long subscription is required.



Your energy-saving projects may qualify for favorable financing

If you want to improve your home's energy efficiency but cash flow is a problem, the statewide Residential Energy Efficiency Loan (REEL) Assistance program may be able to help.

Participating REEL lenders offer loans with favorable rates and terms to finance eligible energy-efficiency measures. Examples include: heating, ventilating and air-conditioning (HVAC) equipment and repairs; water heaters; insulation for

walls, floors, attics and ducts; sealing air leaks; duct sealing; appliances; pool pumps; smart thermostats; windows; and light-emitting diodes (LEDs).

REEL gives you the flexibility to use up to 30% of the financing to complete additional tasks, such as general remodeling and water-efficiency projects.

For more information, visit sdge.com/financing.



A Semptra Energy utility®

These quick tips can help you save cash.

View one-minute energy-saving tip videos at sdge.com/tip-videos. You'll find ways to save on indoor and outdoor lighting, home weatherization and more.

For your safety, be alert to warning signs of carbon monoxide

You can't see, taste or smell carbon monoxide, but you can learn to spot the warning signs. Know how to protect yourself against this harmful gas, which can poison the air you breathe.

Prevention is your best defense

Carbon monoxide is formed when carbon-based fuels – such as gasoline, propane, natural gas, oil or wood – don't burn completely (incomplete combustion). That's why it's important to keep your natural gas appliances in good working order. To schedule a safety checkup for your gas appliances, visit sdge.com/serviceorder or contact a qualified, licensed professional.* Hurry, before the first cold snap.

Warning signs and symptoms

When using any natural gas appliance, such as a furnace, be alert for the following warning signs of carbon monoxide:

- A yellow, large and unsteady burner flame (except in natural gas fireplace logs).
- Built-up soot in the appliance.
- An unusual, pungent odor that can indicate the presence of another byproduct of incomplete combustion.
- Triggering of a carbon monoxide detector or alarm.
- Household members with unexplained nausea, drowsiness, mental confusion or flu-like symptoms, such as headaches, dizziness, vomiting or shortness of breath.

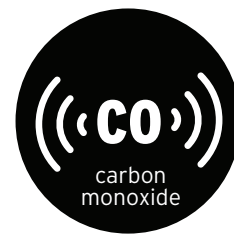
Take action immediately

If you suspect you've been exposed to carbon monoxide, take the following steps:

- Immediately turn off the suspected gas appliance, if it's safe to do so.
- Get everyone out of the house and call **911**.

- Seek medical attention for anyone who feels ill.
- Arrange an inspection immediately and don't use the appliance until a qualified, licensed professional or SDG&E confirms it's safe.

For more gas safety tips, visit sdge.com/gassafety.



State law requires that carbon monoxide detectors be installed in homes. Follow the manufacturer's instructions for routine maintenance, such as replacing batteries, and for replacing the device itself, typically every three to five years.

La legislación estatal requiere que se instalen detectores de monóxido de carbono en las casas. Siga las instrucciones del fabricante para el mantenimiento de rutina, como sustituir las baterías, y también para reemplazar el dispositivo mismo, normalmente de cada tres a cinco años.

Por su seguridad, esté atento a señales de advertencia de monóxido de carbono

Usted no puede ver, probar u oler el monóxido de carbono, pero puede aprender a detectar las señales de advertencia. Sepa cómo protegerse contra este nocivo gas, que puede envenenar el aire que respira.

La prevención es su mejor defensa

El monóxido de carbono se forma cuando los combustibles a base de carbón – como la gasolina, el gas propano, el gas natural, el petróleo o la madera – no se queman completamente (combustión incompleta). Esta es la razón por la que es importante mantener sus aparatos domésticos de gas natural en buen estado de funcionamiento. Para programar un chequeo de seguridad para sus aparatos de gas, visite es.sdge.com/serviceorder o póngase en contacto con un profesional calificado con licencia.* Dese prisa antes de que llegue la primera ola de frío.

Señales de advertencia y síntomas

Cuando esté usando aparatos de gas natural, como un calefactor, esté alerta a las siguientes señales de advertencia del monóxido de carbono:

- Una llama de quemador que sea amarilla, grande e inestable (salvo en leños de chimeneas de gas natural).
- Acumulación de hollín en el aparato.
- Un olor acre poco común que puede indicar la presencia de otro producto derivado de la combustión incompleta.
- El que se accione un detector o una alarma de monóxido de carbono.
- Miembros de la casa con náusea, somnolencia, confusión mental o síntomas parecidos a los de la gripe, como dolores de cabeza, mareo, vómito o dificultades para respirar, sin explicación.

Actúe de inmediato

Si sospecha que ha estado expuesto a monóxido de carbono, tome las siguientes medidas:

- Apague inmediatamente el aparato de gas del que sospecha, si es seguro hacerlo.
- Saque a todos de la casa y llame al **911**.
- Busque atención médica para cualquiera que no se sienta bien.
- Haga los arreglos para una inspección inmediatamente y no utilice el aparato doméstico en cuestión hasta que un profesional calificado con licencia o SDG&E confirme que es seguro.

Para más sugerencias de seguridad de gas, visite es.sdge.com/gassafety.

*NOTA: Si recibe el servicio de gas natural de SoCalGas®, por favor, póngase en contacto con SoCalGas directamente en relación con los servicios y la información relacionados con el gas que están a su disposición.