


# Understanding your SDG&E® Time of Use bill



Details and graphical displays of your gas and electricity use are included on your bill so you can better understand and manage your energy use. For more information about your bill call us at 1-800-336-7343.

- 1 **SDG&E® contact information**
- 2 **Due date and amount due**
- 3 **Summary of charges** shows usage and cost totals at a glance.
- 4 **Messages** provides information about your account, programs or services.
- 5 **Graphical history** compares your usage to previous months and the same month a year ago to help you track your conservation efforts.
- 6 **Time of Use (TOU)** customers see a special message on their bill that points them to details about their electricity use.
- 7 **Online bills** are available in My Account – visit [sdge.com/MyAccount](http://sdge.com/MyAccount).  
Help save paper by going paperless with My Account, or check with your banking provider to see if they offer e-bills from SDG&E.



ACCOUNT NUMBER 1234 567 890 0  
SERVICE FOR  
123 SMALL BUSINESS WAY  
SAN DIEGO, CA 92121

DATE MAILED Mar 25, 2016 Page 1 of 4  
[www.sdge.com](http://www.sdge.com)  
1-800-336-SDGE (7343) English  
1-800-311-SDGE (7343) Español  
1-877-889-SDGE (7343) TTY  
M-F, 7am-8pm, Sat, 7am-6pm  
24 Hour Emergency Service

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**Savings Alert:** California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at [EnergyUpgradeCA.org/credit](http://EnergyUpgradeCA.org/credit).

**Account Summary**

Previous Balance		\$210.68
Payment Received	03/17/16	- 210.68
Current Charges		+ 216.27
<b>Total Amount Due</b>		<b>\$216.27</b>

.7% Delayed Payment Charge Due If Paid After Apr 19, 2016.

**Summary of Current Charges** (See page 2 for details)

	Billing Period	Usage	Amount(\$)
Gas	Feb 23, 2016 - Mar 23, 2016	67 Therms	63.18
Electric	Feb 23, 2016 - Mar 22, 2016	680 kWh	153.09
<b>Total Charges this Month</b>			<b>\$216.27</b>

**Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

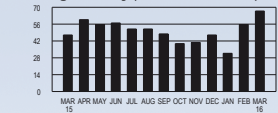
**DATE DUE** Apr 9, 2016

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**AMOUNT DUE** \$216.27

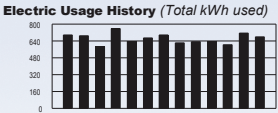
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**Gas Usage History (Total Therms used)**



	Mar 15	Feb 16	Mar 16
Total Therms used	47	58	67
Daily average Therms	1.6	1.8	2.3
Days in billing cycle	29	32	29
Change in daily average from last month			+ 27.8%
Change in daily average from last year			+ 43.8%

**Electric Usage History (Total kWh used)**



	Mar 15	Feb 16	Mar 16
Total kWh used	697	715	880
Daily average kWh	24.0	22.3	23.4
Days in billing cycle	29	32	29
Change in daily average from last month			+ 4.9%
Change in daily average from last year			+ 1.3%
Max monthly demand	7.5	8.9	8.7
Max annual demand			10.1

See Time of Use - Electricity information on page 3.

**DATE DUE** Apr 9, 2016

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**AMOUNT DUE** \$216.27

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PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)  
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

**Save Paper & Postage**  
PAY ONLINE [www.sdge.com](http://www.sdge.com)

**SDGE** A Sempra Energy utility

SERVICE ADDRESS: 1234 SMALL BUSINESS WAY SD 92121

HOW TO READ  
1234 SMALL BUSINESS WAY  
SAN DIEGO CA 92131

ACCOUNT NUMBER 1234 567 890 0

SAN DIEGO GAS & ELECTRIC  
PO BOX 25111  
SANTA ANA CA 92799-5111

2 2 60000123456789000000216270000021627

continued on back ▶

8 **Simplified gas service** and meter reading information.

9 **Gas rate information** and associated costs are detailed to help you manage your energy use.

10 **Payment options** presented so you can decide the best way to pay your bill every month.

11 **Simplified electric service** and meter reading information.

12 **Circuit and block number**

13 **Electric rate information** detail and associated costs are displayed to help you understand total costs for electricity.

14 **Breakdown of electric charges** itemizes individual components included in your electric rates. The charges shown for 'Transmission' through 'Reliability Services' are included in the Electric Delivery section of the bill.

15 **Time of Use Electricity** snapshot provides an overview of your kWh use during peak times, and defines the exact times during the day that are considered on-peak, off-peak or semi-peak.

*Page four of the bill includes definitions, SDG&E's policies and notices.*

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**8 Detail of Current Charges**

**Gas Service**  
Rate: GN3-Commercial  
Meter Number: 11111111 (Next scheduled read date Apr 22, 2016) Cycle: 15

Billing Period	Days	Current Reading	Previous Reading	Difference	Meter Constant	Therm Multiplier	Total Therms
02/23/16 - 03/23/16	29	1722	1658	64	1,000	1.048	67

**GAS CHARGES** Amount(\$)  
Customer Charge 10.00

Gas Service (Details below) 67 Therms

Usage	1000 Therms	1001 - 21,000 Therms	Over 21,000 Therms
Therms used	67		
Rate/Therm	\$ .49307		
Charge	\$33.03		
			= 33.03

**Gas Energy Rate Change This Billing Period:**  
There was a rate change on day 7 of your Billing Period. Therefore, your charges for the first 6 days were at Rate 1, and the remaining 23 days were at Rate 2.

Gas Energy Charge (Details below) 67 Therms

Usage	Rate/Therm	Charge
Therms used	67	
Rate/Therm	\$ .26924	
6 of 29 Days	\$3.73	
		= 3.73
Therms used	67	
Rate/Therm	\$ .22728	
23 of 29 Days	\$12.08	
		= 12.08

**Total Gas Charges \$58.84**

**Other Important Phone Numbers**  
For emergencies and to report outages, please call 24 hours a day, 7 days a week. 1-800-611-7343  
To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 8am-7pm. 8-1-1

**Payment Options \$**  
Online: It's fast, easy and free. Just register or sign into My Account at <https://myaccount.sdge.com>  
Home banking: If you pay bills online through your bank, check with them to see if you can receive your bill online.  
Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit [www.sdge.com](http://www.sdge.com)  
Pay by Phone: Call 1-800-411-SDGE or visit [www.sdge.com](http://www.sdge.com) to enroll. Once enrolled, you may authorize a payment from your checking account any day up to and including the bill due date.  
By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111  
ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-388-0067 or visit [www.sdge.com](http://www.sdge.com) to pay.  
In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit [www.sdge.com](http://www.sdge.com).  
Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit [www.sdge.com](http://www.sdge.com).

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**11 Detail of Current Charges - Continued**

**TAXES & FEES ON GAS CHARGES** Amount(\$)  
City of San Diego Franchise Fee Differential 58.84 x 1.03% .61  
Public Purpose Program 67 Therms x \$.054850 3.67  
State Regulatory Fee 67 Therms x \$.000930 .06  
**Total Taxes & Fees on Gas Charges \$4.34**

**12 Electric Service**  
Rate: Time of Use - TOU-A-Commercial Climate Zone: Coastal  
Billing Period: 2/23/16 - 3/22/16 Total Days: 28  
Meter Number: 00000000 (Next scheduled read date Apr 22, 2016) Cycle: 15  
Meter Constant: 1,000 Billing Voltage Level: Secondary  
Circuit: 0262 Block: 044A  
Total Usage: 680 (Usage based on interval data)

**13 ELECTRIC CHARGES** Amount(\$)  
Customer Charge 12.00

Electricity Delivery (Details below) 680 kWh

WINTER USAGE	On-Peak	Semi-Peak	Off-Peak
kWh used	78	376	226
Rate/kWh	\$ .12285	\$ .12285	\$ .12285
Charge	\$9.58	+ \$46.19	+ \$27.76
			= 83.53

DWR Bond Charge 680 kWh x \$.00539 3.67

Electricity Generation (Details below) 680 kWh

WINTER USAGE	On-Peak	Semi-Peak	Off-Peak
kWh used	78	376	226
Rate/kWh	\$ .08499	\$ .07274	\$ .05575
Charge	\$6.63	+ \$27.35	+ \$12.60
			= 46.58

DWR Revenue Adjustment -.14  
California Climate Credit -1.35  
**Total Electric Charges \$144.29**

**TAXES & FEES ON ELECTRIC CHARGES** Amount(\$)  
City of San Diego Franchise Fee Differential 140.76 x 5.78% 8.14  
Franchise Fees on Electric Energy Supplied by Others 3.53 x 6.88% .24  
State Surcharge Tax 680 kWh x \$.000290 .20  
State Regulatory Fee 680 kWh x \$.000330 .22  
**Total Taxes & Fees on Electric Charges \$8.80**

**Total Electric Service \$153.09**  
**Total Current Charges \$216.27**

**Breakdown of Electric Charges**  
The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.  
Electricity Generation 46.58  
DWR Bond Charge 3.67  
Transmission 20.92  
Distribution 61.68  
Public Purpose Programs 10.94  
Nuclear Decommissioning .35  
DWR Revenue Adjustment -.14  
California Climate Credit -1.35  
Competition Transition Charge 1.28  
Local Generation Charge .27  
Reliability Services .09  
**Total Electric Costs \$144.29**

**Time of Use - Electricity**  
Winter kWh Nov 1 - Apr 30  
On-Peak 78 8pm-5pm weekdays  
Semi-Peak 376 8am-8pm & 8pm-10pm weekdays  
Off-Peak 226 10pm-5am weekdays, plus Sat/Sun/holidays  
Total 680