

Mobilehome Park Utility Upgrade Program

2017 UPDATE



After two-and-a-half years, SDG&E's Mobilehome Park (MHP) Utility Upgrade Program has made significant progress. SDG&E® is seeking to extend the program through 2023.

On May 5, 2017, SDG&E filed a formal request with the California Public Utilities Commission (CPUC) to allow the MHP Program to convert an additional 20 percent of qualifying mobile home spaces to direct utility service during a six-year period (2018-2023). This is in addition to the 10 percent of spaces already approved as part of the pilot program that is currently approved to run through December 31, 2017.



Continuing the MHP Program means upgrading electric and gas service at 6,600 additional local residences in qualifying mobilehome parks and manufactured housing communities.

Did you know?

During the open enrollment period in the first quarter of 2015, about 75 percent of the 305 eligible mobile home parks in SDG&E's service area applied to participate in the pilot program. Based on safety and reliability needs, the CPUC's Safety and Enforcement Division selected a limited number of MHPs for participation.

Program background and purpose

In 1997, Public Utilities Code 2791-2799 established a statutory framework, *Transfer of Facilities in Master-Metered Mobilehome Parks and Manufactured Housing Communities to Gas or Electric Corporation Ownership*, for transferring such facilities to direct utility service. The lack of participation in this program prompted the CPUC to open a rulemaking proceeding to examine what could be done to encourage MHP owners to upgrade their aging energy systems to enhance both public safety and service reliability for MHP residents and the local community.

In March 2014, the CPUC approved a voluntary statewide three-year pilot program for mobilehome park owners to convert their privately owned master-metered/submetered natural gas and/or electric systems to a new direct utility system.

Currently, SDG&E provides electricity and natural gas service to a single master-meter at many mobilehome park communities. From the master-meter, the mobilehome park has distribution systems that deliver electricity and natural gas from the utility master-meter to each resident's mobile home. The mobilehome park owner is responsible for maintaining these distribution systems.

Benefits for MHP residents

- **Enhanced safety and reliability.** Mobilehome park residents can be assured that the aging gas and/or electric system will be upgraded with new energy distribution systems that are professionally installed using current codes and standards.
- **Enhanced electric service.** With the installation of 100 amp-capable electric meter "pedestals", residents may be able

- ▶ to add electric appliances such as room air conditioners that can't be run on the current electric service.
- **Access to cost-saving programs.** MHP residents can take advantage of energy-efficiency programs and other SDG&E services.
- **Enhanced customer service.** Access to online tools and self-service options. MHP residents can also speak to an Energy Services Specialist with any questions or concerns they have about their individual account(s).
- **Service deposit waived.** Credit checks and service deposits are waived when applying for direct utility service.

Benefits for MHP owners

- **Safety and reliability.** MHP owners get new, professionally installed energy distribution systems that meet current codes and standards, enhancing safety and service reliability for residents and the community.
- **Peace of mind.** MHP owners no longer have to maintain privately owned submetered gas/electric distribution systems. The MHP owner – or, in some cases, the resident – will still be responsible for maintaining gas/electric lines from the resident's meter to the resident's space.
- **Little or no cost.** The program covers the costs of installing utility service from the current master meter and to each qualifying mobile home.
- **Saving time and effort.** MHP owners will no longer have to read gas/electric meters, bill residents or respond to questions about utility services and programs. This becomes the utility's responsibility.

Contact us

If you have any questions, call us toll-free at **1-855-846-7171** or email MHP_Outreach@semprautilities.com.

Additional information

For more details about this program, please visit sdge.com/mobilehome-upgrade and/or the CPUC's program page at <http://www.cpuc.ca.gov/mhpupgrade/>.



Installation of the new electric and natural gas meters will be toward the front of the home in order to provide quick and safe access to SDG&E, emergency crews, and first responders during emergency situations.

If you'd like to learn how you can participate in the proceeding, have informal comments, or have questions about the CPUC process, you may access the CPUC's Public Advisor Office (PAO) webpage at <http://www.cpuc.ca.gov/pao/>. You may also contact the PAO as follows:

Write: CPUC Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102

Email: public.advisor@cpuc.ca.gov

Please reference SDG&E's Application No. 17-05-008 in any communications you have with the CPUC regarding this matter. All public comments will become part of the public correspondence file for this proceeding and made available for review to the assigned Judge, the Commissioners, and appropriate CPUC staff.

Program costs for work done in SDG&E's service area will be funded by all SDG&E customers, per CPUC Decision 14-03-021. SDG&E estimates that for the program continuation, a typical residential SDG&E customer (depending on the year) can expect an increase of approximately zero to one-third of one percent on their electric rate, and approximately zero to two percent increase on natural gas. Changes in individual customer bills will depend on the actual amount of energy consumption per household.

The California Public Utilities Commission approved Decision 14-03-021 on March 13, 2014, establishing this three-year voluntary pilot program for mobilehome parks and manufactured home communities. This program is funded by California utility customers and administered by SDG&E under the auspices of the California Public Utilities Commission.

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