

Energy Service Requests & Call 811 Before Digging

sdge.com/PowerQuality digalert.org

Energy service requests

- **Start, stop or transfer your service** by calling our Business Contact Center, **1-800-336-7343**, at least five workdays before you need gas and electric service.
- **Gas service shut-off and restoration appointments** should be made by calling **1-800-336-7343** at least two workdays before fumigating your property or installing an earthquake shut-off valve. This can help you avoid making an expensive, dangerous and possibly fatal mistake since working on utility-owned equipment, even inadvertently, can lead to a fire or explosion. Only SDG&E or our certified contractors are authorized to work on our equipment.

Power quality checkup

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Sensitive electronics, adjustable speed drives and other equipment may not work properly due to voltage surges, interruptions and distortion. If you suspect a problem with your electric service, we can perform a power quality audit, which includes a site visit, one to two weeks of monitoring, and a report with recommended steps that may reduce down-time.

Call 811 before digging

This free locator service can help you locate, and mark, where underground utilities, such as natural gas pipelines, are buried before you break ground.

Call Underground Service Alert at **811**

or submit a location request at **digalert.org** at least two workdays (Monday through Friday) before excavation, demolition or other forms of digging on your property. SDG&E and other local utilities will mark where utility-owned underground lines, pipes and cables are buried.

