

**A new state-mandated charge that begins on Nov. 1, 2017 could affect your bill.** The new High Usage Charge is for home electricity use that exceeds four times your Baseline Allowance. To learn more or sign up for usage alerts, visit [sdge.com/highusage](http://sdge.com/highusage).

SEPTEMBER 2017

## LAST CHANCE FOR BUSINESSES: Free smart thermostats, while supplies last

A limited number of free smart thermostats are available for qualifying businesses. Act now at [sdge.com/bizthermostats](http://sdge.com/bizthermostats).

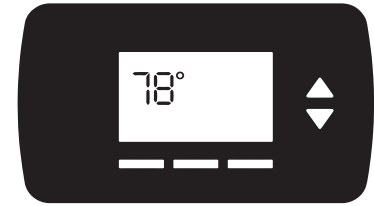
"The smart thermostats are awesome," said Robert Maldonado, owner of Añejo Bar & Grill. He likes having the ability to monitor the temperature even when he's not there, and noted that the smart thermostats eliminated hot spots. "Now everything's great. I haven't had any problems. My customers are very, very happy."

### Don't miss out on this opportunity

Some benefits for businesses that qualify are:

- The ability to control multiple thermostats and locations remotely, using your mobile phone or other smart device.

- A reduced need for on-site service calls, using alerts to help you troubleshoot issues.



Apply at [sdge.com/bizthermostats](http://sdge.com/bizthermostats) before it's too late.

### Save up to \$125 for a smart thermostat at home

To learn about smart thermostat offers for your home – including savings of up to \$125 when you buy an eligible smart thermostat – visit [sdge.com/SmartTherm](http://sdge.com/SmartTherm).

Certain programs described herein are funded by California utility customers and administered by SDG&E® under the auspices of the California Public Utilities Commission. Programs may be modified or terminated without prior notice and are provided to qualified customers on a first-come, first-served basis until program funds are no longer available. Third-party services described herein are managed by contractors or suppliers of SDG&E and may have additional requirements or costs. Actual savings may vary and will depend on various factors, including geographic location, weather conditions, equipment installed, usage rates and similar factors.

## Save time and money with easy, convenient service options

For quick, round-the-clock access to most SDG&E services, all you need is an online connection or a phone. Simply click on your choice of customer services on our home page menu at [sdge.com](http://sdge.com), or respond to the prompts when you call our automated system at **1-800-411-7343**. Here are four of our most-requested services with links to get you started.

- 1. Make moving easier.** Use online scheduling to start, stop or move your SDG&E service. Visit [sdge.com/startstopmove](http://sdge.com/startstopmove) – or log in to My Account at [sdge.com/MyAccount](http://sdge.com/MyAccount) and click the "Service Requests" tab. You'll also be able to compare and set up other home services – phone, Internet, TV and security – at the same time.
- 2. Check gas appliances.** Schedule a safety checkup for your furnace or other natural gas appliances at [sdge.com/serviceorder](http://sdge.com/serviceorder).

This service is provided at no cost for our natural gas customers. (NOTE: If you receive natural gas service from SoCalGas®, please contact SoCalGas directly regarding gas-related services and information available to you.)

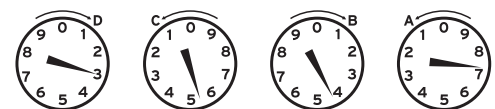
- 3. Get more time to pay your bill.** If you're having difficulty paying your bill, request a payment arrangement. Visit [sdge.com/more-time-to-pay](http://sdge.com/more-time-to-pay) – or log in to My Account at [sdge.com/MyAccount](http://sdge.com/MyAccount) and click the "Bills and Payments" tab.
- 4. Subscribe to alerts.** Set up customized alerts to manage your energy use and costs, or receive outage notifications. Visit [sdge.com/alerts](http://sdge.com/alerts) – or log in to My Account at [sdge.com/MyAccount](http://sdge.com/MyAccount) and click the "Alerts and Subscriptions" tab.

## How to read your gas and electric meters

Meters measure your energy use. If you'd like to know how to read them, you'll find instructions posted on our website. Visit [sdge.com/readmeters](http://sdge.com/readmeters) to download a short, illustrated guide on how to read:

- Electric meters, which have scrolling digital displays that show your kilowatt-hour (kWh) use, date, time and other system information.
- Gas meters, which have dials that can be read like the hands on a clock to measure natural gas use.

To request assistance in reading your gas and electric meters, visit one of our branch offices. You'll find branch office locations posted online at [sdge.com/locations](http://sdge.com/locations), or by calling us at 1-800-411-7343.



You'll find a guide to reading your electric meter's digital displays (top) and gas meter dials (bottom) at [sdge.com/readmeters](http://sdge.com/readmeters).



When the weather heats up, you may use more energy for things like cooling and refrigeration. Look for ways you can save energy and money at [sdge.com/summer](http://sdge.com/summer) or [#CoolSavings](https://twitter.com/CoolSavings).

## Proposition 65 warning

As a result of Proposition 65, the state of California lists substances known to cause cancer or reproductive harm. We want you to be aware of the following so you can minimize exposure to substances on the state's list related to natural gas and electricity distribution.

SDG&E uses natural gas and petroleum products, solvents and other chemicals in our operations. We also deliver natural gas to our customers and use wooden utility poles treated with wood preservatives. Petroleum products, natural gas and their combustion byproducts, wood preservatives and other chemicals used in our operations contain chemicals "known to the state of California" to cause cancer, birth defects or other reproductive harm. Avoid contact with wooden utility poles. More safety information can be found at <https://www.epa.gov/ingredients-used-pesticide-products/overview-wood-preservative-chemicals>.

### Natural gas

In its original state, natural gas contains substances on the state's list of substances known to cause cancer or reproductive harm. To reduce exposure, leave the area of the gas leak and call us immediately at **1-800-411-7343**.

### Natural gas combustion

All combustion, including the combustion of natural gas, produces substances on the state's list of substances known to cause cancer or reproductive harm.

### Facilities and work sites

Some materials found at our facilities and work sites contain substances on the state's list of substances known to cause cancer or reproductive harm. We handle all materials carefully for your good health as well as ours; however, exposure to substances on the state's list may occur at these locations.

For more information, visit the state's Proposition 65 website at [oehha.ca.gov/proposition-65](http://oehha.ca.gov/proposition-65).

## POWER CONTENT LABEL

ENERGY RESOURCES	2016 SDG&E POWER MIX	2016 SDG&E ECOCHOICE MIX	2016 CA POWER MIX**
<b>Eligible Renewable</b>	<b>43%</b>	<b>100%</b>	<b>25%</b>
- Biomass & waste	1%		2%
- Geothermal	0%		4%
- Small hydroelectric	0%		2%
- Solar	21%	100%	8%
- Wind	21%		9%
<b>Coal</b>	<b>0%</b>		<b>4%</b>
<b>Large Hydroelectric</b>	<b>0%</b>		<b>10%</b>
<b>Natural Gas</b>	<b>42%</b>		<b>37%</b>
<b>Nuclear</b>	<b>0%</b>		<b>9%</b>
<b>Other</b>	<b>0%</b>		<b>0%</b>
<b>Unspecified sources of power*</b>	<b>15%</b>		<b>15%</b>
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

\* "Unspecified sources of power" means electricity from transactions that are not traceable to specific generation sources.

\*\* Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the identified year.

For specific information about this electricity product, contact:

**San Diego Gas & Electric**  
**800-411-7343**

For general information about the Power Content Label, contact the California Energy Commission at:

**California Energy Commission**  
**844-421-6229**  
<http://www.energy.ca.gov/pcl/>

## Advertencia de la Proposición 65

Como resultado de la Proposición 65, el estado de California proporciona una lista de las sustancias que son conocidas como causantes de cáncer o daños reproductivos. Queremos que esté consciente de lo siguiente para que pueda reducir al mínimo la exposición a las sustancias relacionadas con la distribución de gas natural y electricidad que aparecen en la lista del estado.

En SDG&E usamos gas natural y productos de petróleo, solventes y otras sustancias químicas en nuestras operaciones. Asimismo, distribuimos gas natural a nuestros clientes y utilizamos postes de madera tratados con conservantes para madera para el servicio público de electricidad. Los productos de petróleo, el gas natural y sus derivados de la combustión, junto con conservantes para madera y otras sustancias químicas utilizadas en nuestras operaciones contienen químicos "conocidos por el estado de California" como causantes de cáncer, defectos congénitos u otros daños reproductivos. Evite el contacto con postes de madera de servicios públicos eléctricos. Puede encontrar más información de seguridad en <https://www.epa.gov/ingredients-used-pesticide-products/overview-wood-preservative-chemicals>.

### Gas natural

En su estado original, el gas natural contiene sustancias que aparecen en la lista del estado de sustancias conocidas como causantes de cáncer o daños reproductivos. Para reducir la exposición, abandone el lugar de la fuga de gas y llámenos inmediatamente al **1-800-311-7343**.

### Combustión del gas natural

Toda combustión, incluida la combustión del gas natural, produce sustancias que se mencionan en la lista del estado de sustancias conocidas como causantes de cáncer o daños reproductivos.

### Instalaciones y sitios de trabajo

Algunos materiales que se encuentran en nuestras instalaciones y lugares de trabajo contienen sustancias que aparecen en la lista del estado de sustancias conocidas como causantes de cáncer o daños reproductivos. Manejamos todos los materiales con precaución para cuidar su buena salud y la nuestra; no obstante, la exposición a sustancias mencionadas en la lista del estado tal vez ocurra en estos lugares.

Para más información, visite el sitio web de la Proposición 65 que tiene el estado en [oehha.ca.gov/proposition-65](http://oehha.ca.gov/proposition-65).