

Play it safe before the heat is on with a gas furnace checkup

Get an early start on winter safety, savings and comfort by booking an annual checkup for your gas furnace today. This service is free for our natural gas customers.

Two easy ways to schedule

There are two convenient ways to schedule a safety inspection so your gas furnace is ready when you need it.

- **Online:** Visit sdge.com/serviceorder to make an appointment. You'll receive an email confirming the date and time. You can also track, update or change your service request online.

- **By phone:** Call **1-800-411-7343** and select the "gas appliance order" option.

Either way, you'll have the same choice of appointment dates and times. The colder the weather gets, the more requests we receive, so early booking is your best bet for timely service.

During your appointment, a gas service technician will:

- Check, clean and adjust furnace control valves and burners.
- Relight the pilot light, if necessary.

▶ Sharing in community spirit

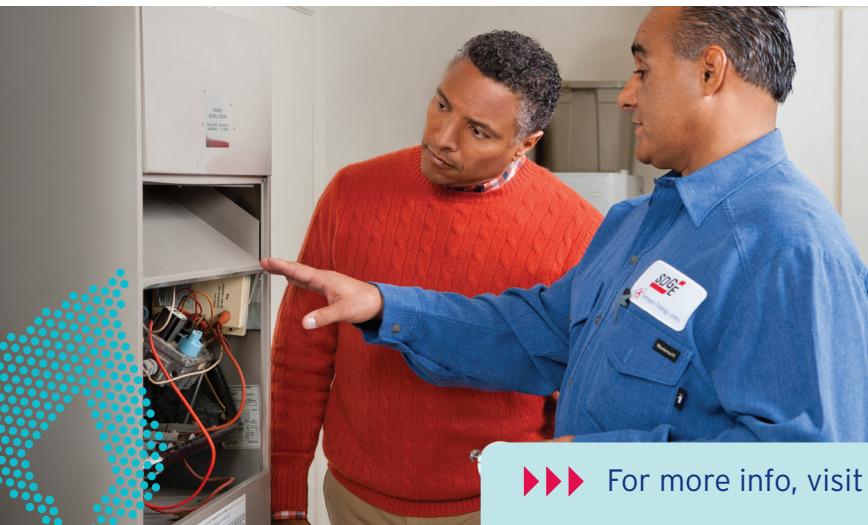
SDG&E® and its employees are involved in local communities every day. Through our employee volunteer efforts and philanthropic giving, we help more than 600 nonprofits, and provide our time and talent to our employees' favorite charities and schools. In 2014, SDG&E awarded grants totaling \$8 million to nonprofit groups. Visit sdge.com/community to learn more.

- Test for carbon monoxide, a colorless, odorless gas that can cause nausea, drowsiness, flu-like symptoms and even death.

Once you start using your furnace, remember to check the filter monthly and clean or replace it to help your furnace run efficiently.

For tips on saving money on winter energy bills and using energy safely, visit sdge.com/winter.

Book your gas furnace checkup early to avoid the winter rush. We offer this service at no cost to our natural gas customers.



▶▶▶ For more info, visit us anytime at sdge.com.

Brighten the holidays with lighting savings and safety

Click or call for service at your convenience

You've got access to popular services anytime you visit our website at **sdge.com** or choose the automated options you'll hear when you call us at **1-800-411-7343**.

Here are some of the services you can request online or by responding to the prompts by phone 24 hours a day, seven days a week:

- Start, stop or move your gas and electric service.
- Schedule gas appliance safety checkups.
- Choose billing and payment options in My Account.
- Apply for financial assistance.
- Get outage updates.

Our energy service specialists are available during business hours for non-emergency calls and 24/7 in case of emergencies, such as gas leaks, downed power lines or outages.

Is it a gas leak?

Rotting kelp emits a smell that was recently mistaken for a natural gas leak in beachside communities. Learn what to do if you suspect a gas leak at **sdge.com/gasleak**.

Help keep your energy bill lower and your family safer this holiday season by decorating with light-emitting diodes (LEDs) instead of incandescent lights. Decorative light strings with LED technology and ENERGY STAR® certification:

- **Use up to 90% less power** to produce the same amount of light as incandescent strands.
- **Don't break as easily** because they have no moving parts, filaments or glass.
- **Reduce the risk of fire** because they stay cool to the touch.
- **Can last up to 10 times longer** so you save on replacement costs.

Simple safety tips

For all types of festive lighting, keep safety in mind.

1. Check for frayed cords, loose connections and broken sockets before using seasonal lights.
2. Replace – don't repair – damaged electric cords.
3. Only buy lights that have the certification mark of a Nationally Recognized Testing Laboratory (NRTL).
4. Don't plug all your holiday lights into one socket.



With the amount of electricity it takes to light one 7-watt incandescent bulb, you can light 140 LEDs on two 24-foot light strings instead.

5. Never use indoor lights outside.
6. Keep electric cords dry.
7. Attach outdoor lights with hooks – no staples, nails or tacks through cords.
8. Plug outdoor lighting only into outlets equipped with a ground fault circuit interrupter (GFCI). GFCI outlets have small test and reset buttons.
9. Prevent hot lights from touching tree needles and branches.
10. Turn off lights when you leave the house or go to bed.

Look for more lighting tips at sdge.com/lighting.

