



A Semptra Energy utility

Need more time to pay your bill? Request payment arrangements through My Account at sdge.com/more-time-to-pay or call us at 1-800-411-7343. When you hear "Billing and payment," press 3 or say "Billing," wait until you hear "More time to pay," then press 2 or say "Make arrangements" and follow the instructions.

FEBRUARY 2017

New bill credit offered to EV drivers



If you drive an all-electric vehicle or a plug-in hybrid electric vehicle, you may be eligible to receive a credit of at least \$50 on your SDG&E® residential bill. The **Electric Vehicle**

Climate Credit is part of a statewide greenhouse gas reduction program administered by the California Air Resources Board. The program aims to fight climate change and increase the adoption of clean vehicle fuels like electricity.

You'll be able to apply for the credit every year. Enrollment is expected to begin sometime in February 2017. For more information and important updates, visit sdge.com/evcc.

To learn how you can save money by charging your EV between midnight and 5 a.m., check out our EV time-of-use rates at sdge.com/evrates.

It's your call for safety when working with gas



Before working with natural gas service or equipment, call us at **1-800-411-7343** for an appointment to shut off and restore your gas service.*

This free service can help you avoid making the dangerous mistake of tampering with utility-owned equipment. Whether or not it's intentional, unauthorized work on utility-owned equipment such as SDG&E gas meters, service shut-off valves and underground utilities can lead to:

- **A fire or explosion** from escaping gas and/or gas pressure build-up.
- **Loss of life** and/or serious injuries.
- **Damage** to your equipment, your property and/or the property of others.
- **Disruption** of service to your home or business.
- **Restoration expenses** that will be your responsibility.

Remember, only SDG&E or our certified contractors are authorized to work on our equipment. To learn more about gas safety, visit sdge.com/gassafety.

***NOTE:** If you receive natural gas service from SoCalGas®, please contact SoCalGas directly regarding gas-related services available to you.

Medical needs may qualify you for energy bill savings



Certain medical needs may qualify you or someone in your home for savings every month on your gas and electric bill. Apply for the **Medical Baseline Allowance** program if you need to use more energy due to a qualifying medical condition or to prevent an existing condition from getting worse. Examples include:

- **A requirement for permanent space heating or cooling** due to paraplegia,

quadriplegia, hemiplegia, multiple sclerosis, scleroderma, a compromised immune system or a life-threatening illness.

- **Required use of a life-support device**, such as an aerosol tent, apnea monitor, kidney dialysis machine, motorized wheelchair or respirator. (Devices used for therapy don't qualify; only medical devices that sustain life or are needed for mobility.)

To get a Medical Baseline Allowance application

and more information, visit sdge.com/medicalbaseline or call 1-800-411-7343. Eligibility requirements include having a physician certify the medical need by signing your application.

Necesidades médicas pueden darle el derecho de ahorrar en la factura de energía

Ciertas necesidades médicas pueden hacer que usted o alguien que vive en su casa cumpla con los requisitos para ahorrar todos los meses en la factura de gas y electricidad. Solicite el programa de **Asignación Médica Inicial** si necesita consumir más energía debido a una enfermedad que cumpla con las condiciones o para evitar que una condición existente empeore. Por ejemplo:

- **Requerir calefacción o aire acondicionado ambiental permanente** debido a paraplejía,

tetraplejía, hemiplejía, esclerosis múltiple, esclerodermia, un sistema inmunitario afectado o una enfermedad potencialmente mortal.

- **Requerir el uso de un dispositivo de soporte vital**, como una tienda de nebulización, monitor de apnea, máquina para diálisis del riñón, silla de ruedas motorizada o respirador. (Los dispositivos usados para terapia no cumplen con los requisitos; únicamente dispositivos

médicos que sustenten la vida o se necesiten para movilidad.)

Para obtener un formulario de solicitud para el programa de Asignación Médica Inicial y más información, visite es.sdge.com/medicalbaseline o llame al 1-800-311-7343.

Entre los requisitos necesarios para participar está el que un doctor certifique, con la firma de la solicitud, que existe una necesidad médica.

Certain programs described herein are funded by California utility customers and administered by San Diego Gas & Electric Company (SDG&E) under the auspices of the California Public Utilities Commission. Rebates are provided to qualified customers on a first-come, first-served basis until program funds are no longer available.



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When you're responsible for a property, you're also responsible for maintaining all gas lines on your side of the meter. To find a contractor who can locate, inspect or repair your gas lines, check the Contractors State License Board website at cslb.ca.gov.

For safety, maintain your gas lines

SDG&E is responsible for maintaining the pipelines that carry natural gas **to** the gas meter. SDG&E is not responsible for maintaining customer-owned piping.

You can tell which lines require your care by finding all those carrying gas:

- From the meter to the appliances on your property.
- From a curbside gas meter to your property (when the meter is not right beside your home or business).
- From your meter underground to a building, pool/spa heater, barbecue, stove or other gas equipment.

To avoid potential hazards, contact a qualified plumbing contractor, heating contractor or pipe-locating professional to help you:

- Find, inspect and repair your buried gas lines periodically as needed for good maintenance.
- Immediately repair any unsafe conditions, such as corrosion or leaks.
- Locate and mark customer-owned gas lines before digging nearby for any reason.

When excavating near buried gas piping, **all** gas lines should be located in advance, and digging should be done carefully, using only hand tools. **Always call 811, or submit a location request at digalert.org, at least two working days before digging** to have utility-owned lines marked for free. For details, visit sdge.com/pipelinesafety.

NOTE: If you own a master-metered gas line system, the U.S. Department of Transportation requires you to notify your tenants of this information. You may do so by keeping this notice posted continuously in a common area frequented by your tenants.

Por seguridad, deles mantenimiento a sus tuberías de gas

SDG&E se responsabiliza de dar mantenimiento a las tuberías que llevan el gas natural **hasta** el medidor de gas. SDG&E no se responsabiliza de dar mantenimiento a las tuberías que son propiedad del cliente.

Puede saber qué líneas necesitan de su atención ubicando todas las que llevan gas:

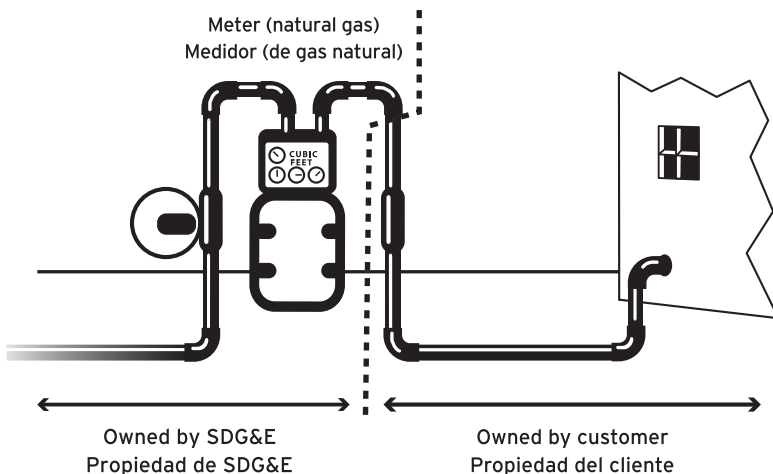
- Desde el medidor hasta los aparatos que estén dentro de su propiedad.
- Desde un medidor de gas de acera hasta su propiedad (cuando el medidor no esté justo a un lado de su casa o negocio).
- Desde el medidor subterráneo hasta una construcción, caldera de piscina/tina de hidromasaje, asador de patio, estufa u otro equipo de gas.

Para evitar peligros potenciales, comuníquese con un contratista calificado para realizar trabajos de fontanería o calefacción o con un profesional de localización de tuberías a fin de que le ayude a:

- Encontrar, inspeccionar y reparar periódicamente las tuberías de gas enterradas, según sea necesario, para que tengan un buen mantenimiento.
- Reparar inmediatamente cualquier situación de inseguridad, como la presencia de corrosión o fugas.
- Localizar y marcar las tuberías de gas que son propiedad del cliente antes de excavar cerca de ellas por cualquier razón.

Cuando se excave cerca de tuberías de gas enterradas, **todas** las tuberías de gas deberán localizarse con anticipación y la excavación deberá hacerse con cuidado, usando únicamente herramientas de mano. **Llame siempre al 811, o envíe una solicitud de localización a digalert.org, cuando menos dos días laborables antes de excavar** para que marquen, sin costo, las tuberías propiedad de la empresa de servicios públicos. Para detalles, visite es.sdge.com/pipelinesafety.

NOTA: Si tiene un sistema de tuberías de gas con medidor maestro, el Departamento de Transporte de los Estados Unidos requiere que les notifique a sus inquilinos esta información. Puede hacerlo dejando este aviso puesto continuamente en un área común frecuentada por sus inquilinos.



For safety, schedule periodic inspections of your natural gas lines, including piping from your meter to gas equipment on your property. SDG&E maintains the pipelines carrying natural gas to your meter.

Por seguridad, programe inspecciones periódicas de las tuberías de gas natural, incluida la tubería que va desde su medidor hasta el equipo de gas que está dentro de su propiedad. SDG&E da mantenimiento a las tuberías que llevan el gas natural hasta su medidor.