

connected to safety

Supporting volunteer firefighters and local emergency services

Volunteer fire stations cover 60% of San Diego County and respond to 6,000 calls annually in rural areas, where other help may be at least 20 minutes away. Volunteer firefighters need good equipment and training to provide first-responder medical aid and put out fires while they're still small.

As part of our commitment to community safety, SDG&E® has supported the **San Diego Regional Fire and Emergency Services Foundation** since 1996. As a result,

all 30 volunteer fire stations in San Diego County have received grants for the critical equipment and training they need to perform emergency medical services and firefighting.

Because fire departments respond on a mutual-aid basis countywide, our support of volunteer fire departments helps save lives and property when their services are needed beyond their immediate communities.

Overall, we gave more than \$750,000 in charitable contributions to 72 safety

SEPTEMBER/OCTOBER 2012

Community connections

You probably know us best as an energy supplier, but we support local communities in other ways as well. As a company and as individuals, we also share time, talent and funding focused on:

- Emergency preparedness and safety
- Civic leadership
- Economic development
- Environmental protection

groups as part of our **2012 Emergency Preparedness and Safety Initiative**. These groups include the Community Emergency Response Teams, which in 2011 organized 136 drills for more than 3,000 active volunteers, and 18 Fire Safe Councils, which conducted 95 training workshops to help protect 23,000 acres.

Learn more about our commitment to the communities we serve at sdge.com/our-commitment. ■

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▶▶▶ For more info, visit us anytime at sdge.com.



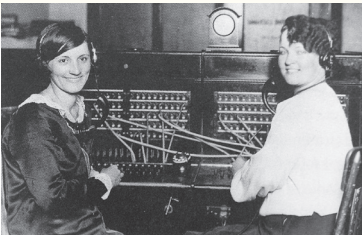
Preparing for emergencies together

New tool for outage updates

In case of regional power emergencies, the state may call for rotating outages. We have made it easy for you to check the rotation order and current outage status of local areas anytime. Just visit sdge.com/outagestatus and enter your service address in our new look-up tool. ■

Flashback Fridays on Facebook

Connect with us at facebook.com/SanDiegoGasandElectric. Every Friday is a new Flashback Friday, when we travel back in time and share unique aspects of our history. You'll also learn about company news, community events and information about our programs. ■



In 1926, two PBX operators on SDG&E's switchboard handled up to 1,800 calls a day, manually plugging each call into a socket to make the connection.

Emergencies can happen to anyone, anytime, anywhere, so it makes sense to always be prepared. Focus on three key basics to start:

1. Make an emergency plan and practice it with family members.
2. Build an emergency supply kit, including three days' worth of food, water and essentials.
3. Learn what to do before, during and after an emergency, and what communication channels could help you stay informed during different types of disasters.

Resources to help you prepare

- Visit sdge.com/safety for safety tips, fire safety information and our video, "Emergency Preparedness: Make a Kit and a Plan."
- For an overview of electric generator types, sizes, options to consider and safety tips, visit sdge.com/chooseagenerator.
- Attend an emergency preparedness and safety event in your community. We work with organizations throughout our service area to help get the word out. Visit sdge.com/safetyevents.



You'll find a helpful video, "Emergency Preparedness: Make a Kit and a Plan," at sdge.com/safety.

- You'll also find extensive information at ready.gov, a year-round public service campaign of the Federal Emergency Management Agency that includes National Preparedness Month in September. It also has free publications in multiple languages such as guidelines for developing a family emergency plan, an emergency supply checklist, and tips aimed specifically at pet owners, seniors and people with disabilities. ■