

connected.....to the community

Helping People in Need grants extend services of nonprofit groups

Local nonprofit groups that provide shelter and food to help those in need will receive \$1 million in grants from SDG&E's annual *Helping People in Need* initiative. SDG&E® will partner with 110 nonprofits throughout San Diego and southern Orange counties.

This is one of six areas of charitable contributions that SDG&E funds throughout the year. The others are *Inspiring Youth Leaders*, *Environmental Champions*, *SAFE San Diego*, military and veterans, and neighborhood economic development. This year SDG&E will devote \$6.5 million

toward these worthwhile efforts.

Groups receiving support from SDG&E through *Helping People in Need* offer a variety of services. For example:

- **South Bay Community Services** provides comprehensive social services in the South Bay and operates the *Mi Escuelita* Therapeutic Preschool.
- **Mountain Health Community Services** provides primary health care and social services to the people of rural East County communities.
- **Mama's Kitchen** delivers three nutritious meals a day, every day,

▶ Giving counts

In 2013, SDG&E awarded grants totaling almost \$1 million to 82 local health and human services organizations. These contributions:

- Helped more than 300,000 people.
- Provided 1,745 nights of emergency shelter to the homeless.
- Brought 925,000 pounds of food to the hungry.

at no charge to adults and children living with AIDS or cancer.

- **Interfaith Community Services** provides comprehensive social services to disadvantaged individuals and families in North San Diego County.
- **Alpha Project for the Homeless** strives to end homelessness by empowering individuals, families and communities with support services.
- **Neighborhood House Association's Senior Service Center** provides meals, recreation, education and health services to people ages 60+.
- **Partnership With Industry** provides employment opportunities for adults with disabilities.

Learn more at sdge.com/community.

▶▶▶ For more info, visit us anytime at sdge.com.





Add sparkle, savings and safety to your holiday traditions

Gain quick access to popular services

For quick access to popular services anytime, visit us online at **sdge.com** or choose the automated options when you call us at **1-800-411-7343**.

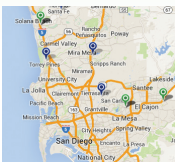
Services you can request through our website or automated phone system 24 hours a day, seven days a week, include:

- Billing and payment options in My Account.
- Financial assistance.
- Appointments for gas appliance safety checkups.
- Starting, stopping or moving your gas and electric service.
- Outage updates.

You can also reach a representative during business hours for non-emergency calls and 24/7 in case of emergencies, such as gas leaks, downed power lines or outages.

Outage map improved

Now it's easier to find information about planned and unplanned power outages. See our new outage map at sdge.com/outage or download our app to your mobile device at sdge.com/mobileapp.



Start a new tradition this holiday season by switching from old, incandescent lights to lighting products that will lower your energy bill and be safer for your family.

For example, ENERGY STAR® certified decorative light strings that feature light-emitting diode (LED) technology:

- **Draw up to 90% less electricity** to produce the same amount of light as incandescent light strands.
- **Are less likely to break** because they have no moving parts, filaments or glass.
- **Reduce fire risk** because they remain cool to the touch.
- **Can last up to 10 times longer** so you save on replacement costs.

Safety tips for festive lighting

For all your holiday lighting choices, take steps to stay safe.

1. Check seasonal lights for frayed cords, loose connections and broken sockets before using them.
2. Replace – don't repair – damaged electric cords, and only buy lights that have the certification mark of a Nationally Recognized Testing Laboratory (NRTL).



Get more for your energy dollars with LEDs. The same amount of electricity that lights just one 7-watt incandescent bulb can light 140 LEDs on two 24-foot light strings.

3. Never use indoor lights outside.
4. Attach outdoor lights with hooks. Don't put staples, nails or tacks through cords.
5. String outdoor lights in dry weather.
6. Keep electric cords dry.
7. Prevent hot lights from touching tree needles and branches.
8. Don't plug all your holiday lights into one socket.
9. Turn off lights when you leave the house or go to bed.

Visit sdge.com/lighting for year-round lighting tips.

