

Five ways that going green can save you money

Earth Day comes around only once a year, but you can do your part to preserve the planet every day. Here are five ways we can support your efforts to be kind to the earth and save money.

1. Save energy: Get rebates and incentives for making your home or business more energy efficient. We've helped our customers save more than \$353 million since 2006 with energy-efficiency programs and services. For specifics, call our Energy Savings Center at **1-800-644-6133** or visit sdge.com/save-money.

2. Go paperless: Currently 45% of our customers receive their bills online, one of the highest rates of paperless billing in the country. In 2012, 40% of SDG&E® customers opted for paperless billing and helped save an estimated 161 tons of paper, 421 tons of wood and 3.1 million gallons of wastewater. You can sign up for paperless billing through My Account at sdge.com/myaccount.

3. Recycle appliances: If you're in the market for a new refrigerator or freezer, let us recycle your old one. We'll pick it up for free and give you \$35. Learn more at sdge.com/recycle.

4. Explore new ideas: You'll find some of the latest energy and environmental technologies for homes and businesses at our Energy Innovation Center. Sustainability Tours are available by appointment only; call **1-800-613-8970** to see the Smart Home, solar technologies, drought-tolerant landscaping or other features that interest you. We also offer seminars on



Driving on electricity is like paying \$1 a gallon for gasoline. Plug-in electric vehicles can be charged at home, work or public charging stations.

topics such as energy efficiency and sustainability. For more information about the center and how you can use it, visit sdge.com/eic.

5. Drive clean: Driving an all-electric vehicle or a plug-in hybrid electric vehicle on electricity can reduce your car's fuel bill by 75% along with greenhouse gas emissions. For information on special rates for plug-in vehicles, visit sdge.com/ev.

NOTE: Energy-efficiency programs are funded by California utility customers and administered by SDG&E under the auspices of the California Public Utilities Commission. Rebates and incentives are provided on a first-come, first-served basis until program funds are no longer available.

Helping to protect your privacy

We're committed to protecting your privacy. To learn how we safeguard information about your energy use, read our **privacy notice** at sdge.com/privacy-notice. You also may request this privacy notice by calling **1-800-411-7343** or emailing sdgeprivacy@semprautilities.com.

In addition, we take steps to protect your privacy when you use our website. You'll find our **website privacy policy** posted at sdge.com/privacy.

Note that we periodically update our privacy policies and procedures as needed to reflect changing legal requirements and best practices. You're welcome to contact us with any questions or suggestions about what we do to protect your privacy.

Le ayudamos a proteger su privacidad

Tenemos el compromiso de proteger su privacidad. Para informarse sobre cómo salvaguardamos la información acerca de su consumo de energía, lea nuestro **aviso de privacidad** en sdge.com/privacy-notice. También puede solicitar este aviso de privacidad llamando al **1-800-311-7343** o enviando un mensaje por correo electrónico a sdgeprivacy@semprautilities.com.

Además, tomamos medidas para proteger su privacidad cuando usted usa nuestro sitio web. Encontrará la **política de privacidad de nuestro sitio web** publicada en sdge.com/privacy.

Tome en cuenta que periódicamente ponemos al día nuestras políticas y procedimientos de privacidad, según sea necesario, para reflejar los cambiantes requisitos legales y modelos a seguir. Le invitamos a comunicarse con nosotros si tiene alguna pregunta o sugerencia acerca de lo que hacemos para proteger su privacidad.

Timely tip for businesses

See the latest business energy solutions on display at the 2013 Energy Showcase. Exhibits will be open from 11 a.m. to 2 p.m. on May 8 at the Sheraton San Diego Hotel & Marina Pavilion. Admission is free. Register at sdge.com/energyshowcase.

Connect with nature on a local level at Explore Mission Trails Day on May 18 and San Diego River Days on May 11, 12, 18 and 19. For information about hikes, cleanups and other activities, visit sdge.com/community and click "Community Events Calendar."

Knowledge is power: The connection between trees and reliable electric service

You may enjoy trees for many reasons - such as shade, greenery, fresh fruit, property value and poetic inspiration - but trees also play a part in the reliability of your electric service.

Keeping power lines and trees apart helps prevent power outages. Yet power lines and trees can and do coexist harmoniously as long as the right types of trees are planted in the right places and pruned on a regular basis.

This "right tree, right place" approach earned SDG&E recognition as a **Tree Line USA® Utility** for the 11th year in a row in February 2013. The Arbor Day Foundation® honors utilities that follow best practices for tree care and public education, based on standards aimed at achieving the goals of safe, reliable electric service and abundant, healthy trees.

Vigilant vegetation management practices have also contributed to a longstanding record of power reliability. SDG&E recently received the **ReliabilityOne™** award for the seventh year in a row as "Best in the West" among North American utilities for delivering reliable electric service.

PA Consulting Group announced the 2012 winners last November.



To get the word out about the "right tree, right place" role in power reliability, SDG&E:

- Joins local cities, schools and community groups in Arbor Day and Earth Day events every April.
- Planted or presented 2,763 trees in 2012 as part of these events and others throughout the year.
- Reached 3,130 elementary school students through "right tree, right place" presentations by the Urban Corps of San Diego in the San Diego Unified School District in 2012.

You'll find helpful tips on tree planting and safety at sdge.com/treesafety, along with the annual tree pruning schedule showing when crews will be working in your area. SDG&E works with local communities and licensed contractors to maintain 415,000 trees near power lines throughout a 4,100-square-mile service area.

Also, for your own safety, never try to trim trees near electric equipment yourself. It's dangerous. Call us at **1-800-411-7343** to request an inspection if you have any concerns about vegetation growing close to a power line or transformer.

Call 811 before digging so you know what's below

Your gardening and construction projects will go more smoothly if you first know where underground utilities are located. Call **Underground Service Alert toll free at 811** at least two workdays (Monday through Friday) before digging on your property.

Underground Service Alert will arrange for SDG&E and other local utilities to mark out where their underground lines, pipes and cables are buried - sometimes just inches below the surface, where you can't see them. Once the site is marked, dig carefully, using only hand tools, within 24 inches of the utility equipment.

Life-threatening injuries, costly fines and repairs, disrupted energy service and project delays can result from even minor damage to a gas or electric line. Leave the area immediately and call SDG&E at **1-800-411-7343** to report any damage.

Whether you're just planting shrubs and flowers yourself or you've hired a contractor for bigger projects - such as putting up a wall or fence, installing a pool or spa, remodeling your home or building a business facility - remember to make one quick call to 811 before you dig. This service is free. For more safety information, visit sdge.com/safety.

Llame al 811 antes de excavar para que sepa qué hay debajo

Sus trabajos de ajardinamiento y construcción marcharán con mayor fluidez si primero sabe dónde están localizados los servicios públicos. Llame sin costo al servicio de localización **Underground Service Alert al 811** cuando menos dos días hábiles (de lunes a viernes) antes de excavar en su propiedad.

Underground Service Alert hará planes para que SDG&E y otras empresas de servicios públicos de la localidad señalen el lugar en donde están enterradas sus líneas, tuberías y cables subterráneos - a veces a unas cuantas pulgadas de

la superficie, donde usted no puede verlos. Una vez que el sitio esté marcado, excave con cuidado, usando únicamente herramientas de mano, cuando esté a menos de 24 pulgadas del equipo de servicios públicos.

Lesiones potencialmente mortales, costosas multas y reparaciones, la interrupción del servicio de energía y retrasos en la obra pueden ser consecuencia de un daño, aunque sea menor, a una línea de gas o electricidad. Abandone inmediatamente el área y llame a SDG&E al **1-800-311-7343** para reportar cualquier daño.