

connected.....to your safety

## Cybersecurity helps protect system reliability and your privacy

Online and information security is in the news almost every day. It touches everything from shopping and socializing, to health care and banking. It's also one of our top priorities.

"Cybersecurity is pivotal to system safety and reliability, and to protecting your information," explained Scott King, who manages cybersecurity for SDG&E®.

"We have a team of people dedicated to keeping customer and company data safe, but we believe all employees share in the responsibility for

cybersecurity," he said. "We're always on the lookout for the best ways to reduce risks and strengthen the integrity of our systems."

We also support emergency preparedness and safety, including cybersecurity, in the communities we serve. For example, we coordinate closely with local, state and federal agencies to be ready to respond effectively during an emergency, including a cyber incident.

"To help protect yourself," noted King, "be aware of what you're posting and publishing online,

## ▶ Time to leave the past behind

Though times have changed since the 2001 energy crisis, your electric bill remains a relic of the past. Learn how California is modernizing the way utilities bill for electricity - plus the top 10 ways you can save money - at [sdge.com/ModernRates](http://sdge.com/ModernRates).

because some of the places you visit on the Internet may not be secure. When you receive email, be cautious of clicking links or opening file attachments."

### Learn more

You'll find tips on recognizing suspicious emails and avoiding bill payment scams at [sdge.com/avoid-scams](http://sdge.com/avoid-scams).

For more information about cybersecurity - including steps you can take to protect yourself online - [visit sdge.com/security](http://sdge.com/security).

To learn how we safeguard your privacy, visit [sdge.com/privacy](http://sdge.com/privacy).

*"We're committed to protecting the integrity of our energy delivery systems and the security and safety of our customers," said Scott King, who manages cybersecurity for SDG&E.*



For more info, visit us anytime at [sdge.com](http://sdge.com).

# Choose the “right tree, right place” to nip hazards in the bud

## Two quick picks for more time to pay

If you need more time to pay your SDG&E bill, there are two quick ways to make payment arrangements yourself, 24 hours a day, seven days a week, without waiting to speak to an energy service specialist. Before your past-due notice expires:

- Log in to My Account at [sdge.com/myaccount](http://sdge.com/myaccount) and click the blue clock by “Get More Time to Pay Your Bill.”
- Or, call **1-800-411-7343**, wait for the prompt, press 3 or say “payments,” then press 2 or say “make arrangements.”



## View weekly energy use at a glance

The next time you log in to My Account, [sdge.com/myaccount](http://sdge.com/myaccount), click the “My Energy” tab to see a new chart showing your weekly energy use at a glance. Click the “Previous Week” button to go back a week. View more detailed data and ways to save by clicking “My Energy Overview” under the “My Energy” tab.

Whenever you plant trees, **pair the right tree with the right place** to help prevent power outages and fires. Trees you like can coexist safely with overhead power lines and underground utilities as long as the right types are planted in the right places and pruned regularly.

**Start with the tree planting guide** on our tree safety site at [sdge.com/treesafety](http://sdge.com/treesafety), in the “Resources” menu at left.

**At least two workdays before digging, call 811** (Underground Service Alert) to locate utility-owned gas lines buried on your property. This service is free. Also have a qualified contractor locate gas lines that belong to you. When excavating near buried gas lines, dig carefully, using only hand tools.

**Never prune trees near electric equipment** - it’s dangerous. Call us at **1-800-411-7343** to request an inspection if you’re concerned about vegetation growing close to a power line or transformer.

**We work with local communities** and licensed contractors to maintain 462,000 trees throughout our 4,100-square-mile service area. To



*By following best practices for tree care and public education, SDG&E earned recognition by the Arbor Day Foundation as a Tree Line USA® Utility for the 13th year in a row.*

see when vegetation management crews are scheduled to work in your area, visit [sdge.com/treesafety](http://sdge.com/treesafety).

Also visit [sdge.com/newsroom](http://sdge.com/newsroom) for news about Arbor Day and Earth Day events in March and April. We join local cities, schools and community groups in tree planting and educational presentations every year to spread the word about the “right tree, right place” role in electric service safety and reliability.

